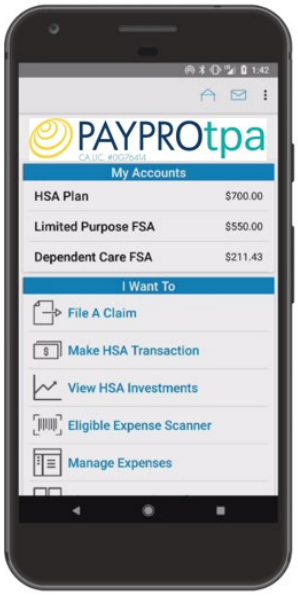
PAYPROtpa.com
CA LIC. #0G76414

New Participant Checklist

Welcome to PAYPROtpa! We are so happy that you signed up for your Consumer Driver Health Account. You will be surprised how much you can save on your out-of-pocket expenses, but first we need to ensure you're set up on the online portal and/or the mobile app. This is essential to know your account balances, claim status, and have access to any updates or alerts.

1. Visit your App Store and search "PayPro Flex Benefits App" to download your account banking app and manage your account
2. Check your email for our welcome email which contains your username and temporary password
3. Register through the app or on your personal computer by logging into our Consumer Account Portal in the upper right corner of our homepage. Please note the temporary password is time sensitive and will expire after some time
4. Utilize our Participant Portal User Guide to help you navigate through your account so you can update your personal information, check claims status, submit new claims, or even store information for future claims
5. We know logging in is sometimes the last thing on your mind, so sign up for Text Alerts in your portal as well. This way you will receive balance updates and claims status while you're on the go!
6. Review your Plan Documents and start saving money today! Remember, if you do have any questions, we are just an email or phone call away!



Mobile App Info Sheet

Find Eligible Items (FSA/HSA)